

Administrative Office of the Trial Court
Case Flow Metrics Report

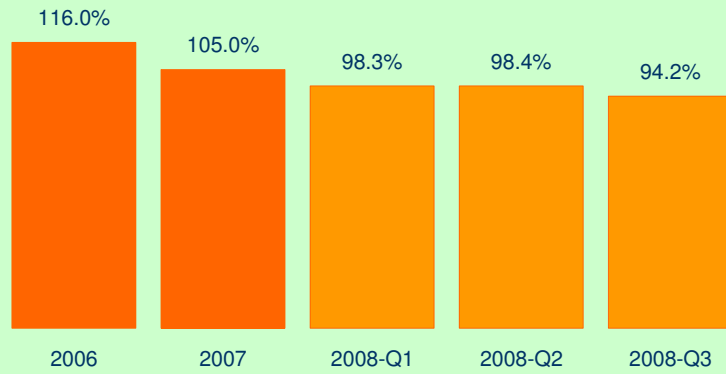
Calendar Year 2008 - Quarter 3

Honorable Robert A. Mulligan
Chief Justice for Administration and Management

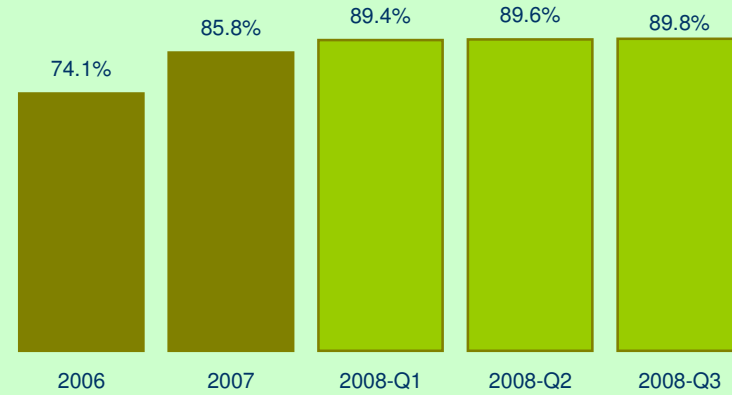
November 19, 2008

Case Flow Metrics Summary: 2006 Through Year-To-Date All Court Departments

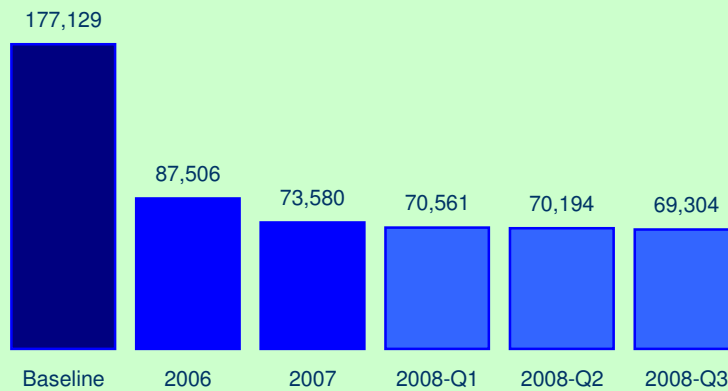
Clearance Rate



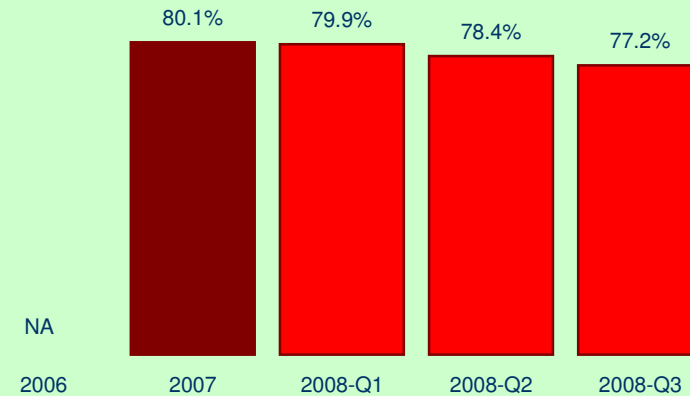
Disposed Within Time Standards



Number of Cases Pending Beyond Time Standards



Disposed Within Two Trial Date Settings



CASE FLOW METRIC 1.

Clearance Rate by Court Department
Case Activity July 1, 2008 to September 30, 2008

Court Department	New Cases	Disposed Cases	Clearance Rate	Clearance Rate Goal	Progress Towards Goal
Boston Municipal Court					
Civil	17,418	13,696	79%	105%	
Criminal	10,688	10,827	101%	105%	
Sub-Total	28,106	24,523	87%	105%	
District Court					
Civil	33,394	30,397	91%	105%	
Criminal	58,328	54,560	94%	105%	
Sub-Total	91,722	84,957	93%	105%	
Housing	11,557	10,305	89%	105%	
Juvenile					
Civil	2,771	3,432	124%	105%	Goal Achieved
Criminal	7,128	6,609	93%	105%	
Sub-Total	9,899	10,041	101%	105%	
Land	4,814	6,573	137%	105%	Goal Achieved
Probate and Family	12,588	12,626	100%	105%	
Superior					
Civil	6,003	6,182	103%	105%	
Criminal	1,448	1,312	91%	105%	
Sub-Total	7,451	7,494	101%	105%	
Total	166,137	156,519	94%	105%	

Note: The quarterly and annual goal for case flow metric 1 is 105%.

For the District Court the number of cases in case flow metric 1 exceeds the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts. case flow metric 2 does not include JMS courts (Brockton, Barnstable) or Criminal Bascot courts (Woburn, Springfield, and Worcester).

For the Land Court, the number of cases in case flow metric 1 exceeds the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket. The clearance rate dropped this quarter in large part due to the tremendous increase in the filings of Servicemember cases coupled with an attrition in personnel.

For the Probate and Family Court, this report does not represent all cases filed and disposed during the period. Due to limitations of the docket management program (BASCOT) reliable case disposition information is not available for all case types. The case types included are: Paternity, Divorce, Guardianship of Minor, Probate Estates and Administration, and Equity. The clearance rate report (case flow metric 1) and the time to disposition report (case flow metric 2) do not use the same data so there are differences in the number of disposed cases.

For the Superior Court the number of cases in case flow metric 1 exceeds the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

CASE FLOW METRIC 1.

**Clearance Rate by Court Department
Calendar Year 2008 - Year to Date Summary**

Court Department	Clearance Rate for Calendar Year 2008				Clearance Rate Goal	Progress Towards Goal
	Quarter 1	Quarter 2	Quarter 3	2008 Cumulative		
Boston Municipal Court						
Civil	103%	101%	79%	94%	105%	
Criminal	101%	101%	101%	101%	105%	Improved
Sub-Total	102%	101%	87%	96%	105%	
District Court						
Civil	100%	98%	91%	96%	105%	
Criminal	104%	95%	94%	97%	105%	
Sub-Total	103%	96%	93%	97%	105%	
Housing	90%	98%	89%	92%	105%	
Juvenile						
Civil	78%	120%	124%	104%	105%	Improved
Criminal	90%	82%	93%	88%	105%	Improved
Sub-Total	85%	94%	101%	93%	105%	Improved
Land	61%	124%	137%	95%	105%	Improved
Probate and Family	104%	101%	100%	102%	105%	
Superior						
Civil	105%	109%	103%	106%	105%	Goal Achieved
Criminal	110%	109%	91%	103%	105%	
Sub-Total	106%	109%	101%	105%	105%	Goal Achieved
Total	98%	98%	94%	97.0%	105%	

Notes:

For case flow metric 1, "Improved" is any increase in clearance rates from 2008 quarter 1 to 2008 quarter 3.

CASE FLOW METRIC 2.

**Time to Disposition by Court Department
Case Activity July 1, 2008 to September 30, 2008**

Court Department	% Within Time Standards Baseline	Calendar Year 2008 Quarter 3				Time to Disposition Goal	Progress Towards Goal
		Disposed within Time Standard	Disposed After Time Standard	Total	% Within Time Standard		
Boston Municipal Court							
Civil	91.4%	12,828	868	13,696	93.7%	95.0%	Improved
Criminal	89.3%	10,156	671	10,827	93.8%	95.0%	Improved
Sub-Total	90.4%	22,984	1,539	24,523	93.7%	95.0%	Improved
District Court							
Civil	98.8%	29,976	290	30,266	99.0%	95.0%	Goal Achieved
Criminal	92.5%	61,442	4,451	65,893	93.2%	95.0%	Improved
Sub-Total	94.6%	91,418	4,741	96,159	95.1%	95.0%	Goal Achieved
Housing	65.4%	8,828	1,477	10,305	85.7%	75.4%	Goal Achieved
Juvenile							
Civil	78.3%	2,612	820	3,432	76.1%	88.3%	
Criminal	77.9%	5,026	1,583	6,609	76.0%	87.9%	
Sub-Total	78.1%	7,638	2,403	10,041	76.1%	88.1%	
Land	48.4%	338	243	581	58.2%	58.4%	Improved
Probate and Family	76.7%	7,711	2,206	9,917	77.8%	86.7%	Improved
Superior							
Civil	57.1%	4,278	1,842	6,120	69.9%	67.1%	Goal Achieved
Criminal	33.1%	412	848	1,260	32.7%	43.1%	
Sub-Total	52.7%	4,690	2,690	7,380	63.6%	62.7%	Goal Achieved
Total	85.8%	120,623	13,760	134,383	89.8%	95.0%	Improved

Note: The baseline was established from the 4th quarter of calendar year 2007. The quarterly and annual goal for case flow metric 2 is a 10% increase, to a maximum of 95%. "Improved" denotes any increase in the third quarter from the baseline measurement.

For the Probate and Family Court, this report does not represent all cases disposed during the period. Due to limitations of the docket management program (BASCOT) reliable case disposition information is not available for all case types. For some types of cases the totals do not include cases dismissed during the reporting period. The case types included are: Paternity, Divorce, Guardianship of Minor, Probate Estates and Administration, and Equity.

CASE FLOW METRIC 2.

**Time to Disposition by Court Department
2008 Year to Date Summary**

Court Department	% Within Time Standards Baseline	% Within Time Standards Calendar Year 2008				Time to Disposition Goal	Progress Towards Goal
		Quarter 1	Quarter 2	Quarter 3	Cumulative		
Boston Municipal Court							
Civil	91.4%	96.1%	94.3%	93.7%	94.8%	95.0%	Improved
Criminal	89.3%	92.8%	94.0%	93.8%	93.6%	95.0%	Improved
Sub-Total	90.4%	94.9%	94.2%	93.7%	94.3%	95.0%	Improved
District Court							
Civil	98.8%	96.9%	96.9%	99.0%	97.6%	95.0%	Goal Achieved
Criminal	92.5%	92.8%	92.6%	93.2%	92.9%	95.0%	Improved
Sub-Total	94.6%	94.3%	94.0%	95.1%	94.4%	95.0%	
Housing	65.4%	90.2%	84.6%	85.7%	86.7%	75.4%	Goal Achieved
Juvenile							
Civil	78.3%	81.6%	81.0%	76.1%	79.8%	88.3%	Improved
Criminal	77.9%	75.9%	76.0%	76.0%	76.0%	87.9%	
Sub-Total	78.1%	77.9%	78.1%	76.1%	77.4%	88.1%	
Land	48.4%	57.4%	57.7%	58.2%	57.8%	58.4%	Improved
Probate and Family	76.7%	79.0%	78.7%	77.8%	78.5%	86.7%	Improved
Superior							
Civil	57.1%	60.9%	66.4%	69.9%	65.6%	67.1%	Improved
Criminal	33.1%	28.1%	34.5%	32.7%	31.7%	43.1%	
Sub-Total	52.7%	55.1%	60.7%	63.6%	59.6%	62.7%	Improved
Total	85.8%	89.4%	89.6%	89.8%	89.6%	95.0%	Improved

Notes:

The baseline was established from the 4th quarter of calendar year 2007. The quarterly and annual goal for case flow metric 2 is a 10% increase, to a maximum of 95%. "Improved" denotes any increase in the cumulative from the baseline measurement.

CASE FLOW METRIC 3.

**Number of Pending Cases Beyond the Time Standards
Cases Pending as of September 30, 2008**

Court Department	Number of Pending Cases Beyond Time Standards Baseline	Calendar Year 2008 Quarter 3		Number of Pending Cases Beyond Time Standards Goal	Progress Towards Goal
		Number of Pending Cases Beyond Time Standards	Total Number of Pending Cases		
Boston Municipal Court					
Civil	168	533	7,077	126	
Criminal	682	675	11,607	513	Improved
Sub-Total	850	1,208	18,684	640	
District Court					
Civil	132	390	35,125	99	
Criminal	3,459	3,731	5,760	2,603	
Sub-Total	3,591	4,121	40,885	2,702	
Housing	8,966	5,584	11,163	6,747	Goal Achieved
Juvenile					
Civil	3,187	3,249	10,867	2,398	
Criminal	6,720	6,670	15,232	5,057	Improved
Sub-Total	9,907	9,919	26,099	7,455	
Land	11,956	10,917	13,406	8,997	Improved
Probate and Family	25,586	28,085	53,900	19,253	
Superior					
Civil	10,205	7,211	29,758	7,679	Goal Achieved
Criminal	2,519	2,259	5,250	1,896	Improved
Sub-Total	12,724	9,470	35,008	9,575	Goal Achieved
Total	73,580	69,304	199,145	55,369	Improved

Note: The baseline for case flow metric 3 was established from the end of calendar year 2007. The annual goal for case flow metric 3 is a 33% reduction in the number of pending cases. The goal for the third quarter is a 24.75% reduction in the number of pending cases. "Improved" denotes any decrease from the baseline measurement.

CASE FLOW METRIC 3.

**Number of Pending Cases Beyond the Time Standards
2008 Year to Date Summary**

Court Department	Baseline to Quarter 1		Baseline to Quarter 2		Baseline to Quarter 3		Progress Towards Goal
	Goal	Actual Change	Goal	Actual Change	Goal	Actual Change	
Boston Municipal Court							
Civil	-8.0%	16.1%	-16.5%	349.4%	-24.8%	217.3%	
Criminal	-8.0%	3.4%	-16.5%	9.7%	-24.8%	-1.0%	Improved
Sub-Total	-8.0%	5.9%	-16.5%	76.8%	-24.8%	42.1%	
District Court							
Civil	-8.0%	237.9%	-16.5%	228.8%	-24.8%	195.5%	
Criminal	-8.0%	-1.2%	-16.5%	2.5%	-24.8%	7.9%	
Sub-Total	-8.0%	7.6%	-16.5%	10.8%	-24.8%	14.8%	
Housing	-8.0%	-38.1%	-16.5%	-41.2%	-24.8%	-37.7%	Goal Achieved
Juvenile							
Civil	-8.0%	-4.2%	-16.5%	-6.5%	-24.8%	1.9%	
Criminal	-8.0%	-0.3%	-16.5%	-1.3%	-24.8%	-0.7%	Improved
Sub-Total	-8.0%	-1.5%	-16.5%	-2.9%	-24.8%	0.1%	
Land	-8.0%	-3.8%	-16.5%	-4.0%	-24.8%	-8.7%	Improved
Probate and Family	-8.0%	4.4%	-16.5%	7.2%	-24.8%	9.8%	
Superior							
Civil	-8.0%	-4.3%	-16.5%	-17.2%	-24.8%	-29.3%	Goal Achieved
Criminal	-8.0%	0.0%	-16.5%	-1.8%	-24.8%	-10.3%	Improved
Sub-Total	-8.0%	-3.4%	-16.5%	-14.2%	-24.8%	-25.6%	Goal Achieved
Total	-8.0%	-4.1%	-16.5%	-4.6%	-24.8%	-5.8%	Improved

Notes:

The baseline for case flow metric 3 was established from the end of calendar year 2007. The annual goal for case flow metric 3 is a 33% reduction in the number of pending cases. The goal for the third quarter is a 24.75% reduction in the number of pending cases. "Improved" denotes any decrease from the baseline measurement.

CASE FLOW METRIC 4.

**Trial Date Certainty
Number of Trial Date Settings, Cases Disposed of by Trial, July 1, 2008 to September 30, 2008**

Court Department	Calendar Year 2008, Quarter 3						Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	Four or More	Total Cases Disposed by Trial	% Disposed Within Two Trial Date Settings		
Boston Municipal Court								
Civil	267	61	11	0	339	96.8%	90%	Goal Achieved
Criminal	182	62	28	12	284	85.9%	90%	
Sub-Total	449	123	39	12	623	91.8%	90%	Goal Achieved
District Court								
Civil	75	45	26	25	171	70.2%	90%	
Criminal	766	399	221	221	1,607	72.5%	90%	
Sub-Total	841	444	247	246	1,778	72.3%	90%	
Housing	196	68	24	13	301	87.7%	90%	
Juvenile								
Civil	48	15	7	5	75	84.0%	90%	
Criminal	26	10	5	4	45	80.0%	90%	
Sub-Total	74	25	12	9	120	82.5%	90%	
Land	7	3	1	0	11	90.9%	90%	Goal Achieved
Probate and Family	176	94	27	0	297	90.9%	90%	Goal Achieved
Superior								
Civil	78	42	27	65	212	56.6%	75%	
Criminal	69	66	33	59	227	59.5%	75%	
Sub-Total	147	108	60	124	439	58.1%	75%	
Total	1,441	865	410	404	3,569	64.6%	88%	

Note: For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

CASE FLOW METRIC 4.

Trial Date Certainty
Number of Trial Date Settings, Cases Disposed of by Trial, 2008 Year to Date Summary

Court Department	% Disposed Within Two Trial Date Settings				Trial Date Certainty Goal	Progress Towards Goal
	Quarter 1	Quarter 2	Quarter 3	Year to Date Total		
Boston Municipal Court						
Civil	95.8%	97.7%	96.8%	96.9%	90%	Goal Achieved
Criminal	89.4%	92.7%	85.9%	89.6%	90%	
Sub-Total	91.6%	95.2%	91.8%	93.0%	90%	Goal Achieved
District Court						
Civil	82.3%	78.9%	70.2%	77.2%	90%	
Criminal	76.5%	69.3%	72.5%	72.9%	90%	
Sub-Total	76.9%	70.3%	72.3%	73.3%	90%	
Housing	93.4%	93.1%	87.7%	92.3%	90%	Goal Achieved
Juvenile						
Civil	86.2%	78.4%	84.0%	82.8%	90%	
Criminal	62.5%	78.8%	80.0%	74.2%	90%	Improved
Sub-Total	79.3%	78.5%	82.5%	79.8%	90%	Improved
Land	100.0%	92.0%	90.9%	94.0%	90%	Goal Achieved
Probate and Family	92.9%	91.3%	90.9%	91.6%	90%	Goal Achieved
Superior						
Civil	59.5%	62.9%	56.6%	59.7%	75%	
Criminal	51.5%	60.5%	59.5%	56.9%	75%	Improved
Sub-Total	55.4%	61.7%	58.1%	58.3%	75%	Improved
Total	79.9%	78.4%	77.2%	78.6%	88%	

Note: For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal. "Improved" is any increase from quarter 1 to quarter 3.